



Technical Requirements for Online Testing

Approved Devices include:

- Mac or Windows laptop
- iPad
- School-managed Chromebook
- Minimum recommended screen resolution is 1024 x 768 in 16-bit color.

Internet Connection:

- A reliable and stable internet connection with a speed of 3 Mbps upload and download is needed.
- An updated version of Google Chrome (50+) is recommended. The newest versions of Safari and Firefox can also be used.
- Pop-up blockers must be either off or disabled.
- Students should have devices with fully-charged batteries and access to power to keep their devices charged throughout the tests. The maximum standard testing time is 3 hours and 30 minutes for the CRA and IAR exams. Students testing with accommodations will likely be testing for longer times (up to 100% extra time).
- All programs other than the internet browser should be closed (not just minimized).
- Cookies should be enabled in the browser settings.

The Testing URL:

- Add this URL to allow internet traffic to and from the Knowsys testing site: myknowsystest.com
- Add this URL to allow internet traffic to and from the Knowsys webpage (where support can be reached via the chat feature): www.myknowsys.com
- Set these URLs at the root level using a wildcard.

Technical Support During Testing:

- Contact Knowsys via the chat feature at [myknowsys.com](https://www.myknowsys.com). Let the representative know your name, district, school, and the issue.
- Knowsys will have representatives available during the scheduled testing window.